

# GIS Hosted VaaS Powered by Avaya Scopia® Video Conferencing White Label Offering



## Custom Branding and a Dedicated Server

You realize the value of GIS. However, you want to brand your Scopia service offering with your company name, logos, URL's to provide your Scopia users with a clear identity and to continue to encourage brand loyalty. All while retaining the advantages of our powerful redundant multi-featured Scopia hosted offering. Our Scopia offering allows you this and more.

### Custom Branding and freely choose your URL

With our custom branding and dedicated Scopia server option we will provide you with access to a custom branded Scopia desktop server. You can freely choose the URL for this server and retain DNS control. Choose `http` or `https://video.yourcompany.com` using your own secure certificate – either way we will load, configure and test this physical server for you and then make it available to you for your immediate use.

### Server Hosting

This physical server will not be shared with other organizations and users and be dedicated to your users. It can be hosted in our data centers which include access to our multi-gigabit redundant Internet connections, N+1 power feeds, 24/7 on and off-site monitoring and extensive security measures. However, if your organization or customers require it, the server hardware can also be located elsewhere. We will manage and monitor it for you to guarantee service integrity and highest service levels.

# CONNECTING THE WORLD

Mobility. Compatibility. Simplicity.

+1.888.665.8640 +1.404.490.4220 support@ucanytime.com www.ucanytime.com

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## **Toll-free technical phone support**

You can choose for us to provide your customers end end-users with Level 1 & 2 Support or you can handle the initial support and only refer case escalations to us for resolution. Our neutral toll free support lines are all answered as "Video Technical Support" so that end users can concentrate on getting any issues resolved as quickly as possible.

## **Low start-up cost, quick delivery and limited commitment**

There is only a one-time fee for setup of your dedicated physical server and the monthly hosting fee includes 1 HD virtual room and 1 ED virtual room so that you can immediately demonstrate your custom branded offering to your customers. A one year term applies, providing you with the flexibility to bring the solution in-house if and when the usage and your needs justify it.

## **Complete Control over the Customer Experience**

Set up custom labeled virtual meeting rooms for your customers, set up, control and modify access and moderator PIN's, multiple levels of users or integrate with Active Directory. View ongoing meetings on your platform and create your own reports for usage tracking or billing. There is little that you will not be able to do compared to a traditional on premise solution without the capital investment, technical knowledge and time involved in setting up such a solution. We even help you with going into business, setting up your own Scopia hosted service by providing custom branded sales, marketing and support documents.

Retains all other additional features of our hosted Scopia offering

- Multi MCU's and multiple redundant management servers for load balancing and automatic failover.
- Virtual Meeting Rooms for seamless multi-party video from participants using H.323 (IP), H.320 (ISDN), POTS, SIP, telepresence, Lync or other devices or solutions via the respective gateways and integration.
- Dedicated staff that monitors the platform 24/7 and will keep the platform current and running smoothly.
- Pathfinder Secure NAT and Firewall Transversal Solution.
- On-demand live streaming and recording functionality.
- TrueDay Book platform adds interactive scheduling via web, mail or mobile client to virtual rooms for automated H.323 and POTS dial-out. It also checks available seats in real time and converts appointments into video meetings.
- Please consult our other brochures for the additional myriad of features.

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